



## STADIUM OPERATIONS

### Stadio San Siro

The San Siro stadium has hosted AC Milan home matches since almost a century.

An exceptional stage for a prestigious club, not surprisingly nicknamed “La Scala del Calcio”. The structure, inaugurated on September 19, 1926 and designed specifically for this sport, has progressively increased its capacity, from the original 35,000 / 40,000 seats to over 75,000, making it by far the largest stadium in Italy.

The stadium falls into UEFA category 4 thanks to its high standards of safety, security and comfort standards. San Siro hosted the 2016 UEFA Champions League final.

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### SEATS

(Source San Siro Stadium)

Primo anello: **26.223**

Secondo anello: **32.401**

Terzo anello: **17.193**

Sky Box: **300**

Press seats: **255**

Seats for disabled people: **200 (+ 200 caregivers)**

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### Stadium Operations Department

The organization and management of all AC Milan activities at the San Siro stadium fall under the Stadium Operations department whose main task is to ensure smooth planning and execution before, during and after the match.

The coordination of all the subjects involved is an essential part of this process and the Stadium Operations dept is constantly in contact with MI Stadio (the company jointly held by FC Internazionale and AC Milan, which manages the activities of the Stadium on behalf of the Clubs), with the FC Inter divisione stadio and with the competent authorities as to public health and safety.

Among the tasks of the departments there is also the management of booking services including the online booking of car spaces from season 2021-2020. AC Milan is the only Club in Italy that allows away supporters to book a parking space online- The department also manages the accreditation and distribution of service passes to all operators involved.

We paid particular attention to our disabled supporters: a specific section in the official website is dedicated to their accreditation.

From the 2019-2020 season, the club's services at the stadium for disabled fans have been enriched thanks to the commentary for blind and visually impaired supporters. Once again, **AC Milan are the first club in Italy to carry out this type of activity.**

We should also highlight the constant work carried out for the improvement of the infrastructures and services offered. During the 2019/2020 season the main interventions carried out were:

- Renovation of the Sky Box Rossi and Sky Box Arancio;
- Full renovation of Visiting Team's locker room;
- Change of the seats of AC Milan locker room;
- Strengthening of the stadium's wi-fi;
- Renewal of the executive stands of the Sky Lounge Arancio 1 and 2.

The Covid-19 pandemic has changed the work of the Stadium Operations dept which has immediately and actively collaborated with Lega Serie A, FIGC and UEFA to find a protocol that would allow the matches behind closed doors.

The implementation of the procedures contained in the aforementioned protocol and their adaptation to the stadium's structure have been the dept.'s main activities during the second part of the 2019/2020 season.

Everyone witnessed the results achieved: the last 8 home games were played in total safety, both for the Clubs and for external operators such as journalists and broadcasters.

The goal for the 2020/2021 season is to continue cooperating with national and international football institutions to gradually reopen the stadiums, protecting the health and safety of guests and workers and ensuring that show that San Siro deserves.



